Himachal Pradesh Economic Survey 2020 - 21





Part V

Chapter 13,14,15 and 16





CHAPTER 13: SOCIAL SECTOR

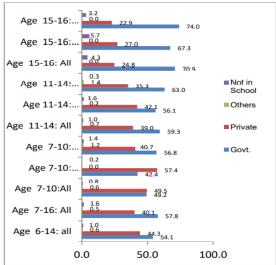
Education in Himachal Pradesh:

• When Himachal Pradesh attained status of full Statehood, the literacy rate of the Pradesh was only **31.96 per cent**. As per 2011 census, it stands at **82.80 per cent**. Male/female literacy rate differs somewhat in the State: as against **89.53 per cent** literacy rate for males, it is **75.93 per cent** for females.

Important Highlights of Annual State of Education Report (ASER) 2020:

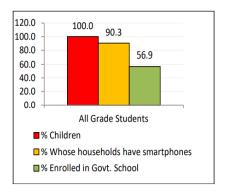
- Enrollment of children in Government schools is higher relative to private schools though the gap has closed down substantially.
- The enrollment of girl children for 15-16 age group is highest (74.0 per cent) in government schools, whereas boys enrollment is 57.4 per-cent. Percentage of children not in school is 5.7 per cent for boys and 3.2 per cent for girls in the age group, 15-16 years.
- In 7-10 age group, enrollment is highest in all age group in the private schools.
- Out of total enrolled children, 90.3 per cent households having Smart Phones but only 56.9 per cent students enrolled in Government Schools having Smart Phones.
- In all standards, boy's proportion has fallen from **58.8 per cent** in 2018 to **52.3 per cent** in 2020 out of all boys enrolled in all standards in Govt. schools and girls' proportion has fallen from **64.9 per cent** in 2018 to **62.9 per cent** in 2020 out of all girls enrolled in all standards in Government schools.
- For all grade students, 96.4 per cent enrolled in Government schools have textbooks compare to 96.2 per cent enrolled children in Private schools. This has become possible due to the initiatives of State Government to provide free textbooks and position of Himachal Pradesh is far better than the adjoining States.

Fig 13.1 Percentage Children enrolled in Different Types of Schools by Age Group and Gender in 2020



Source: ASER, 2020

Fig 13.2 Distribution of enrolled children by household resources for year 2020



Source: ASER, 2020

Fig 13.3 Children enrolled in Govt. schools by grade and sex for the year 2018 and 2020

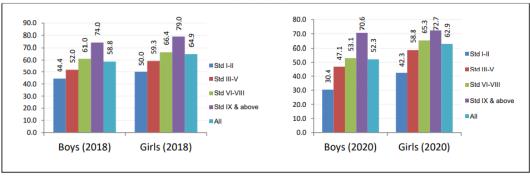
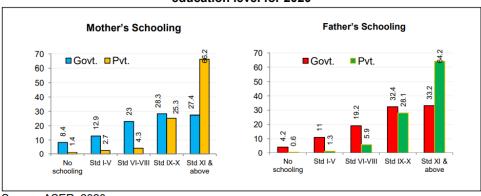


Fig 13.4 Distribution of enrolled children by school type, mother's and father's education level for 2020



Source: ASER, 2020

ELEMENTARY EDUCATION:

As on 31.12.2020 there are **10,723 Primary Schools** and **2,029 Middle Schools** in Government Sector. To overcome shortage of trained teachers, efforts are being made to make fresh appointments of teachers in remote schools regularly. An attempt has also been made to cater to the educational needs of specially abled children.

The policies of the Government in the field of elementary education are implemented with following aims:

- To achieve the goal of universalization of Elementary Education.
- To provide Quality Elementary Education.
- Access of education to every child in the State

Schemes Launched for Elementary Education In Himachal Pradesh:

A. Scholarship Schemes:

Table 13.1 State Sponsored Schemes in Elementary Education

Sr.No	State Sponsored Scheme	Detail of Schemes	Benefitted Students
ng in	Medhavi Chhatarvriti Yojna	Students of 5 th standard who secured at least grade B are eligible to appear for scholarship exam. 2 Boys & 2 Girls at each block level are ensured to give ₹ 800 per annum who score highest marks in the merit list and renewal for 7 th & 8 th Classes.	
2.	Scholarship for IRDP/BPL Children	1 st to 5 th standard students are given ₹150 per annum and students from 6th to 8 th standard are given ₹250 per annum per boy and ₹500 per annum per girl.	
3	Girls Attendance	Girl students of 1 st to 5 th standard whose attendance is at least 90 per cent are given ₹ 20 per annum.	
4.	Poverty Scholarship	Students of 1 st to 5 th standard whose parents income does not exceed ₹ 11,000 per annum are given ₹40 per annum.	
5.	Scholarship for Children of Armed Forces	Students of 1 st to 5 th standard whose parents dies during the war or got more than 50 per cent disability are given ₹ 150 per annum	
6.	Free Text Books	Free books for students of all categories from 1 st to 8 th standard are provided by the Department of Elementary Education through HPBSE.	All Students
7.	Atal School Vardi Yoja	na	
	(i) Free School Uniform	(i) Two sets of uniform is being provided for class 1st to 12th	7,90,692
	(ii) School Bags	Students of 1 st ,3 rd ,6 th and 9 th are provided free school bags.	2,56,514
8.	Construction and Repair of Elementary and Middle school	For infrastructure facilities	-
9.	Atal Adarsh Vidyalya Yojna (AAVY)	15 more new Atal Adarsh Vidyalyas (AAV) have been notified.	-
10.	Mid Day Meal Scheme	This scheme was implemented in 2004 for primary school children and in 2008 this scheme was extended up to 8 th standard students.	4,89,330
11.	"Swarn Jayanti"Gyanodya Cluster Srestha Vidyalaya Scheme	100 cluster schools are identified.	
12	Padhna Likhna Abhiyan	6 district viz.Chamba, Kinnaur , Kullu, L&S, Mandi and Sirmour have been identified with a financial assistance in 90:10 ratio between Centre and State.	

B. NISHTHA:

In Service Training at Elementary Level Department of School Education and Literacy Government
of India have launched a National Mission to improve Learning outcomes at the Elementary Level
through an Integrated Teachers Training Programme called NISHTHA. In 2019-20 MHRD had
approved 40,381 teachers and State has trained 33,064 teachers. Remaining 8,982 Teachers will be
trained online during 2020-21. NCERT has developed 18 training modules under NISHTHA for
Elementary Teachers.

C. Har Ghar Pathshala:

The programme has been launched as "Har Ghar Pathshala" as an online mode of education. During COVID-19, Har Ghar Pathshala was started as a home-based teacher facilitated self-study programme during lockdown period announced by the Govt. of Himachal Pradesh, to engage students in meaningful learning activities for 2 hours on a daily basis, for class 1st to 12th with the following objectives:

- To ensure students learning is not hampered due to closure of schools in this pandemic.
- Boosting emotional wellbeing, immunity and fitness of students.
- To ensure an inclusive learning environment for children with special needs.
- Teachers constructively use this time to do online self-paced training through "Teacher App".

SENIOR SECONDARY EDUCATION:

• Highest Priority is being given to education in the State. Up to December 2020, there are **932**Government High schools, **1**,869 Government Senior Secondary Schools and **139** Government Degree Colleges running in the State.

Programmes launched for Senior Secondary Education:

A. Scholarship Programme:

Sr. No.	State Sponsored Schemes	Scholarship and Infrastructure	Total Benefitted Students
1.	Dr. Ambedkar Medhavi Chattarvriti Yojna	Top 1,250 students of SC and 1000 meritorious student of OBC from Matriculation Examination of HPBSE and are given ₹12,000 per year for SC students and ₹10,000 per year to OBC student.	1,285 students have been benefitted.
2.	Swami Vivekanand Utkrisht Chhatervritti Yojna	Top 2,000 meritorious students of General category from Matriculation Examination of HPBSE are given ₹10,000 per year.	2,860 students have been benefitted.
3.	Thakur Sen Negi Utkrisht Chhatervritti Yojna	Top 100 Girls and 100 Boys (HPBSE) students of Matric belonging to the Tribal Community of HP are given ₹11,000.	The disbursement is under process.
4.	Maharishi Balmiki Chattarvriti Yojna	Himachali girl students belonging to Balmiki Families are given ₹9,000	2 students have been benefitted.
5.	Indira Gandhi Utkrisht Chhatervritti Yojna	Top 10 students from the merit list of 10+2 (affiliated from HPBSE) for post 10+2 courses are given ₹10,000 per annum.	19 students have been benefitted.
6.	Sainik School Sujanpur Tihra Scholarship	This Scheme is applicable to the students who are studing in Sainik School Sujanpur Tihra and are bonafied resident of HP from class VI to XII	
7.	NDA Scholarship Scheme	The NDA scholarship at different rates is being given to the Cadets of HP who are getting training at National Defence Academy, Khadakwasla.	-
8.	Kalpana Chawla Chhatravriti Yojna	Under this Scheme the top 2000 meritorious girl students of all study groups i.e. Science, Arts and Commerce streams based on passing ratio in each as per merit list supplied by the HPBSE for post 10+2 courses are given ₹15,000 per year.	The disbursement is under process.
9.	Mukhya Mantri Protsahan Yojna	A degree course in any IITs AIIMS, for PG Diploma Course IIMs, ISM Dhanbad at Jharkhand and IISc at Banglore. One time award of ₹75,000	66 students have benefitted.
10.	Rashtriya Indian Military College Scholarship	All students who are Bonafide residents of H.P. and are studying from VIII to XII in Rashtriya Indian Military College, Dehradun. The amount of scholarship is ₹20,000 per annum.	8 students have benefitted.
11.	IRDP Scholarship Scheme	Those students who are belonging to the IRDP families and are studying in Govt. and Govt. Aided institutions, ₹300 for 9 th and 10 th class students, ₹800 for 10+1 and 10+2 class and ₹1,200 for college day scholar and ₹2,400 for hostellers per month are being given.	13,858 students have benefitted.

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12	Financial Assistance to the children of the Armed Forces Personnel skilled/ disabled during the different War/ Operations	A sum of ₹ 300/-(boys) and 600/-(girls) per month for 9th& 10th class, ₹ 800/- per month for +1 & +2 class, ₹ 1200 /- per month for colleges /Day scholar Students and ₹2400/-per month for hostellers is being given to Children of Armed Forces Personnel killed / disabled in the different wars /operations.	No students applied for this scholarship during the year 2019- 20.
13	Mukhya Mantri Gyandeep Yojna (Educational Loan Subsidy Scheme) :	Under this scheme, Interest subsidy is admissible on Education loan availed up to the maximum of ₹ 10 lakh only for pursing Higher Studies in India. The Interest subsidy to the extent of 4% p.a. on education loan is being allowed.	1,003 students have been benefitted under this scheme during the year 2019-20.
	Central Sponsored		
14.	Post Matric Scholarship to SC/ST/OBC students	Students SC and ST whose parents annual income is up to ₹2,50,000. The students (OBC) whose parents annual income is up to ₹1,50,000, are eligible for full scholarship (i.e. Maintenance allowance +full fee) for all courses if they are studying in Govt./Govt. Aided Institutions	The disbursement is under process by National Scholarship Portal personnel through Public Financial Management System.
15.	Pre Matric Scholarship to SC, ST and OBC students of 9 th and 10 th Class	Pre matric Scholarship for SC students will be paid to students whose parents Income/guardians from all sources does not exceeds ₹ 2.50,000/- p.a. The scholarship will be awarded for 10 months in an academic year for Day Scholars ₹ 3000/-P.A. & Hostellers ₹ 6250/- P.A. Pre matric Scholarship to ST, will be paid to those students whose parents / guardians income from all sources does not exceed ₹ 2.00,000/- per annum. The scholarship is awarded ₹ 2250/- P.a. to Day scholars and ₹ 4500/- p.a. to Day scholars and ₹ 4500/- p.a. to Day scholars and ₹ 4500/- p.a. to Day scholars and to 10th classes whose parents Annual Income does not exceed to ₹2,50,000/ The scholarship will be awarded ₹ 100/- per month for 10 months for Day Scholars and for Hostellers ₹ 500/- per month for 10 months from Class III to X and ₹ 500 per student per annum and one time adhoc grant is also given under this scheme.	The disbursement is under process by National Scholarship Portal personnel through Public Financial Management System.
16.	Merit cum means Scholarship Scheme for Students belonging to Minority Community	This Scholarship is for the Minority students belonging to Muslim, Sikh, Christian, Budhhist communities. Student should have not less than 50 per cent marks and income of their parents should not exceed 2.50 lakh per annum.	30 students have been benefitted. The Scholarship amount is being disbursed at Govt. of India level.

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17.	Post-Matric Scholarship Scheme to students belonging to Minority community	This scholarship is given from XI to Ph.D. for minority students who have not less than 50 per cent marks in the previous final examination and whose parents annual income should not exceed \$2.00 lakh.	529 students have been benefited. The Scholarship amount is being disbursed at Govt of India level.
18.	Post Matric Scholarship to Disabled Students	All students having more than 40% disability, certified by the Competent medical authority of the state Govt. & whose parental income from all sources does not exceed \$2,50,000/- per annum are eligible for full scholarship.	Total 56 students have been benefitted under this scheme. The Scholarship amount is being disbursed at Govt. of India level.

B. Promotion of Sanskrit Education:

Tremendous efforts are made to promote Sanskrit Education by the State Government as well as Centre Government.

The details are as under: -

- Award of scholarships to students of High/ Senior Secondary Schools studying Sanskrit.
- Providing grant for the salary of Sanskrit Lecturers for teaching Sanskrit in Secondary Schools.
- Modernization of Sanskrit Schools.
- Grant for various schemes for promotion of Sanskrit and for research/ research projects.

C. Teachers Training Programmes:

 The teachers training programmes are used to equip in-service teachers with the latest techniques/ teaching methods. Due to Covid -19 Pandemic, the State Council of Educational Research and training Solan and Govt. College of Teacher Education Dharamshala H.P. had organized online Training Programme in the month of October and November, 2020. 186 college and school Principals have been trained during the year 2020-21.

D. Free Education to Girls:

 Free education is being provided to girl students in the State up to university level including vocational and professional i.e. tuition fee is exempted.

E. Samagra Shiksha:

Following schemes are running under Samagra Shiksha:

- Rashtriya Madhyamik Shiksha Abhiyan (RMSA): The RMSA is running in sharing pattern of 90:10 (90% GOI and 10 % State Govt.) The activities under RMSA are being taken up to strengthen infrastructure in the existing secondary schools, training to in service teachers, self defense trainings and kala Utsav with annual grant to schools in the State.
- Information and Communication Technology (ICT) Project: To improve and strengthen the teaching learning activity by using smart classrooms and multi-media teaching aids, department has successfully implemented ICT in 2,137 Government High/ Senior Secondary Schools up to 2019-20 and 418 Govt. schools are being covered during the financial year 2020-21.
- Vocational Education Under the National Skill Qualification Framework Scheme, vocational education is being provided in 953 schools and 50 more schools will also be covered before 31.03.2021. Under this scheme: trades i.e. Automobile, IT/ITeS, Tourism & Hospitality, Telecom, Healthcare, Security, Retail, Agriculture, Media& Entertainment, BFSI, Physical Education, Apparels, Makeups & Home Furnishing, Beauty & Wellness, Electronics & Hardware and plumbing are being taught to the students. Further, through JioT.V the department is also providing vocational education of 15 trades in Him Shiksha-Vocational Channel during the year 2020-21.
- Inclusive Education for Especially abled at Secondary Stage: Under this scheme, 12 model schools have already been established in all the districts. 2,074 children with special need have been enrolled in Government schools during the year 2019. Due to Covid-19, the department could not provide Aids, Appliances and other material to the CWSN during the year 2020-21. Stipend to CWSN Girls studying in the Govt. schools is being distributed during the year 2020-21

F. Rashtriya Ucchtar Shiksha Abhiyan:

• The Rashtriya Ucchtar Shiksha Abhiyan has been implemented in the State to improve the higher education system. Under this scheme at present 39 Govt. Degree college will be accredited from, **NAAC Banglore** during the year 2020-21.

G. Medha Protsahan Yojana:

 To assist meritorious economically weaker students of H.P by providing them coaching for CLAT/ NEET/IIT/ JEE/AIIMS /AFMC /NDA/UPSC/ SSC/ Banking etc. assistance up to `1.00 lakh is providing, 429 candidates (Graduate150, Science-200, Arts-38 and 41) benefitted under this scheme during 2020-21

H. Swaran Jayanti Utkrisht Vidalaya and Utkirsht Mahavidyalaya Yojna:

• The Higher Education Department, H.P. has identified 68 schools of each assembly constituency and designated as Utkrisht Vidyalayas under Swaran Jayanti Utkrisht Vidyalaya Yojna in the current financial year and approved budget of `44.00 lakh for each school for the development and beautification of school campus and environmentally friendly features. Beside this, also designated 09 Govt. Degree colleges as Utkrisht Mahavidyalya.

I. Khel Se Swasthaya Yojana:

• Sports goods such as Kabbaddi mats, JUDO mats, Wrestling, Weight lifting and Boxing rings have been provided to 29 Sr. Sec. Schools and 34 Govt. Colleges to encourage the students for the participation in sports activities under this Yojna.

J. Swaran Jayanti Super 100 Yojna:

• The department has started the process to provide the financial assistance of `1.00 lakh to the top 100 meritorious students of 10th class of Govt. schools for undergoing coaching for admission in professional / technical courses under this Yojna during the financial year 2020-21.

K. C.V Raman Virtual Classrooms for schools and Colleges:

• The department has setup 24 Nos. Virtual Classrooms under CV Raman Virtual Classroom Yojna in District Shimla and the process of establishing virtual classrooms in 56 schools and 50 colleges is under way in the current financial year 2020-21.

L. Sardar Vallabh Bhai Patel Cluster University:

 Sardar Vallabh Bhai Patel Cluster University of Mandi Distt has been made functional by Higher Education Department, H.P during the year 2020- 21. Govt. Degree colleges Bassa, Drang at Narla, MLSM Sundernagar, are the constituent colleges of the Cluster University.

M. Information Technology Education:

Information Technology education is being imparted in all Government Senior Secondary Schools
on self-finance basis where students have opted for IT education, as an optional subject. The
department is charging IT fee `110 per month per student. The students of SC (BPL) families are
getting 50 per cent fee concession. In the year 2020-21 about 77,861 students are enrolled in IT
education subject out of which 5,846 SC (BPL) students have benefitted under this scheme.

TECHNICAL EDUCATION:

 The department is providing Technical Education, Vocational and Industrial Training and reached a stage where aspiring students of the State can get admission in Engineering/ Pharmacy both diploma and degree as well as certificate courses in Himachal Pradesh through following institutions in Himachal Pradesh.

Important Programmes:

- Under **Himachal Pradesh Skill Development Project (HPSDP),** HPKVN has signed MoU with 38 Govt. Industrial Training Institute (ITIs) for providing NSQF aligned Short Term Skill Training to youth of Himachal Pradesh. At present, 4,500 candidates of 33 Govt. ITIs are undergoing training. Under this project target for 3 years is 27,655 trainees for variety of job roles.
- Skill Strengthening for Industrial Value Enhancement (STRIVE): 19 ITIs have been selected under Centrally Sponsored Scheme namely Skill Strengthening for Industrial Value Enhancement (STRIVE) to upgrade the infrastructure of these ITIs, so that quality training could be imparted to the trainees and `30.71 crore have been allocated for project life selected under STRIVE project. For the financial year 2020-21 `12.24 crore have been sanctioned by Govt. of India and transferred to ITIs as per their allocation and `11.80 crore have been allocated for State directorate.

HEALTH:

Table 13.5
Various Programmes of Health Department in the State

Sr.No.	Programme	Brief Description
1	National Vector Borne Disease Control Programme	2,23,562 slides were examined out of which 32 slides were found positive during 2020-21.No death due to malaria was reported during this period.
2	National Leprosy Eradication Programme	Where the prevalence rate was 5.14 during 1995-96 which has been reduced to 0.18 per ten thousand during 2020-21. 47 new cases of Leprosy have been detected.
3	Revised National T.B. Control Programme (RNTCP)	Total 13,872 new cases were registered during the year (upto December, 2020). State has rolled out the incentives of ₹ 500 per patient to all TB patients for nutritional support as per Gol mandate. Till date over 11.92 crore has been transferred through DBT under Nikshay Poshan Yojna to all TB/DRTB patients (Drug Resistant Tuberculoses patients.) Govt. of HP announce to extend the financial help of ₹1500 per month under Mukhya Mantri Kshay Rog Nivaran Yojna scheme to all the Multi Drug resistant TB patients during their treatment period. In the year 2020 the state has paid ₹16.22 lakh to all MDR patients in the state from this scheme.
4	National Programme for Control of Blindness	Upto December, 2020, 13,805 cataract operations have been performed.
5	National Family Welfare Programme	This is carried out in the State on the basis of community needs assessment approach. Under this programme, 1,093 sterilizations, 7,854 I.U.D. insertions were done and 17,934 OP Users and 45,797 CC Users got benefit upto December, 2020.
6	Universal Immunization Programme	This is implemented with an aim to reduce the morbidity and mortality among mothers, children and infants. The vaccine preventable diseases viz. Tuberculosis, Diphtheria, Pertusis, Neonatal, Tetanus, Pneumonia, Poliomyelitis and Measles & Rubella has shown remarkable reduction.
7	Himachal Health Care Scheme-(HIMCARE)	HIMCARE is for the families which are not covered under Ayushman Bharat or are not entitled to avail the Government Medical Reimbursement. The cashless treatment coverage is ₹5.00 lakh per year. Till date 4.62 lakh families have been registered and 1.25 lakh beneficiaries have availed cashless treatment amounting to ₹129.27 crore since the inception of the scheme.
8	Ayushman Bharat - Pradhan Mantri Jan Arogya Yojna(PMJAY)	Ayushman Bharat provide health insurance coverage of ₹5.00 lakh per family per year. In Himachal Pradesh approximately 5 lakh families are entitled to get cashless treatment. About 3.35 lakh families have received the golden cards and 77,549 beneficiaries have availed cashless treatment amounting to ₹80.96 crore since the inception of the scheme.
9	Health and Wellness Centres	All health Sub-Centres and PHC's will be upgraded as Health and Wellness Centres by 2022. For this purpose, till December, 2020, 1473 HSC and 525 PHC's and 13 UPHC have been notified as HWC's.
10	National Programme for Prevention and Control of Cancer, Diabetes and Stroke	Under this programme following schemes have been launched: a) Tele stroke Project b) National Dialysis Programme c) Cancer Care Units d) e-health card e) Palliative Care Units (2019) f) Integrated NIROG CLINIC (2020) g) Promoting School Initiative (2020)
11	Adolescent Health Programme	During the year 2020-21, 23,06,593 Sanitary Napkins were sold to adolescent girls @ ₹1.00 per pact (6 napkins) upto December, 2020.

Social Welfare Programme:

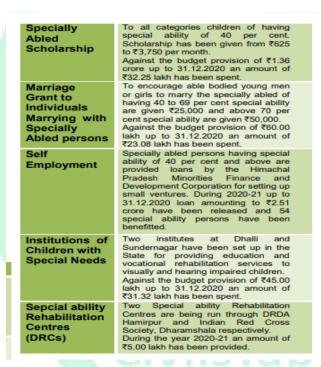
Social Security Pension Schemes of the State

Schemes	Eligibility/Budget provision	₹ Amount
Old Age Pension	60 to 69 years having annual income below ₹35000/70 years and above without income criteria. An amount of ₹427.46 crore have been spent up to 31.12.2020 against the budget provision of ₹505.63 crore for the target of 2,90,194 pensioners.	850 / 1500 per month

Special Ability Relief Allowance	Who are having 40 per cent of special ability earns less than 35000 per annum / those having special ability above 70 per cent. An amount of ₹66.75 crore have been spent up to 31.12.2020 against the budget provision of ₹79.49 crore for the target of 63,027 pensioners.	1000 / 1500 per month
Widow / Deserted/ Ekal Nari Pension	Females above 45 years whose annual income is less than 35000 per year. An amount of ₹106.31 crore have been spent up to 31.12.2020 against the budget provision of ₹122.51 crore for the target of 96,903 pensioners.	1000 per month
Rehabilitation allowance to Lepers	To the patient of leprosy irrespective of their age and annual income. An amount of ₹1.26 crore have been spent up to 31.12.2020 against the budget provision of ₹1.84 crore for the target of 1,482 pensioners.	850 per month
Indira Gandhi National Old Age Pension (BPL)	Persons 60-69 years belong to BPL Pension is given without income criteria / persons 70 years and above belong to BPL pension is given without income criteria. An amount of ₹56.73 crore have been spent up to 31.12.2020 against the budget provision of ₹64.03 crore for the target of 1,00,722 pensioners.	850 / 1500 per month
Indira Gandhi National Widow Pension	Widows between age group 40 to 79 years belong to BPL	1200 per month
Indira Gandhi National Specially Abled Pension	To the specially abled person above 18 to 79 years having 80 per cent of special ability and belong to BPL. An amount of ₹10.22 crore have been spent up to 31.12.2020 against the budget provision of ₹15.35 crore for the target of 1,118 pensioners.	1500 per month

Welfare of OBC/SC/ST
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Schemes	Brief description
Award for Inter-caste Marriage	₹50,000 is being given for inter caste marriages. During the year 2020-21 a budget provision of ₹ 3.10 crore has been provided and 382 couples were benefited with an amount of ₹ 1.41 crore up to 31.12.2020.
Housing Subsidy	SC/ST, OBC and minorities, single women and widow are given subsidy ₹1,50,000 per family for house construction and ₹35,000 for house repair for those whose income does not exceed ₹35000. During the year 2020-21 a budget provision of ₹ 50,94 crore has been provided and 1,413 persons were benefited with an amount of ₹ 21.13 crore up to 31.12.2020.
Training and Proficiency in Computer	SC, ST OBC, Minorities, Specially Abled, single woman and widow or those whose annual income is less than ₹2.00 lakh, ₹1,350 per month and ₹1,500 for specially abled are provided by State government for training. During the year 2020-21 a budget provision of ₹ 6.06 crore has been provided and 194 trainees were benefited with an amount of ₹ 5.10 crore up to 31.12.2020.
Compensation to Victims of Atrocities on SC/ST	Relief amounting to ₹85,000 to ₹8.25 lakh is provided to the victims of atrocity. During the year 2020-21 a budget provision of ₹ 3.05 crore has been provided and an amount of ₹ 2.20 crore was spent up to 31.12.2020.



Hlmachal

Programes launched for the development of Women and Child:

Women State Home Mashobra: The main purpose of the scheme is to provide free shelter, food, clothing, education, health and medicines, counseling and vocational training to the young girls, widows, deserted, destitute and women who are physically and sexually abused. At present 21 inmates and 2 children inmates are living in State Home, Mashobra. For rehabilitation of such women after leaving State Home, financial assistance up to `25,000 per woman is provided. In case of marriage financial assistance of `51,000 is also provided to women.

One Stop Centre: One Stop Centre is a Central Sponsored Scheme. The main objectives of the scheme are to provide integrated support and assistance to women affected by violence, both in private and

public spaces under one roof; and to facilitate immediate, emergency and non-emergency access to a range of services including medical, legal, psychological and counselling support. Presently one "One Stop Centre" has been set up Head Quarter of each District in Himachal Pradesh.

Mahila Shakti Kendra: The Scheme provides an interface for rural women to approach the Government for availing their entitlements and for empowering them through awareness generation, training and capacity building. Student volunteers engaged under the scheme encourage the spirit of voluntary community service and gender equality, these student volunteers serve as "agents of change" and have a lasting impact on communities and Nation. This scheme is operational in all the district of Himachal Pradesh.

Saksham Gudiya Board: The main objectives of the scheme are as follows:

- To make recommendations for the policies for empowerment of girl child/adolescent girl.
- To make recommendations on acts, rules, policies and programme related to safety and security of girl child.
- To review the implementation of various programmes being run by different departments for upliftment and empowerment of girls child in the State.
- To make recommendations for protection of crime against girl child and other social security measures.
- To make recommendations for qualitative improvement in health and Nutritional aspects of girls.

Schemes	Brief description
Child Protection Scheme	The State have 43 Child Care Institutions, comprising of 37 Children Homes, 2 Observation Home-cum-Special, Home-cum-Place of safety, 3 Open shelters and 1 Shishu Grih.
Mukhymantri Bal Udhar Yojna	Financial assistance is provided to children after leaving Child Care Institutions for pursuing Higher/professional education.
Bal/Balika Surksha Yojna and Foster Care Programme	An amount of ₹2,000 per child per month is sanctioned in favor of foster parents for maintenance of children and ₹500 per child per month are sanctioned on account of additional assistance from the State.
Integrated Child Development Services	The department is providing Supplementary Nutrition, Nutrition and Health Education, Immunization, Health check-ups Referral Services and Non Formal Pre-School Education on the basis of 90:10 ratio by Centre and State.
Supplementary Nutrition Supplementary nutrition is provided in Anganwari Centres to child lactating mothers and BPL adolescent girls on 90:10 ratio by Centre at	
Mukhya Mantri Kanyadaan Yojna	Under this programme marriage grant of ₹51,000 is being given to the guardians of the destitute girls for their marriages provided their annual income does not exceed ₹35,000.

Self Employment Assistance for Women	Under this scheme ₹5,000 are provided to the women having annual income less than ₹35,000 for carrying income generating activities.
Widow Re-marriage Scheme	The main objective of the scheme is to help in rehabilitation of widow after remarriage, $\stackrel{?}{_{\sim}}$ 50,000 is given to couple under this scheme.
Mother Teresa Asahay Matri Sambal Yojna	The aim of this scheme is to provide assistance of ₹6,000 per child per annum to the destitute women belonging to the BPL for the maintenance of their children till they attain the age of 18 years and whose family income does not exceed ₹35,000.
Vishesh Mahila Utthan Yojna	The scheme has been formulated for rehabilitation of physically and sexually abused women through Technical and vocational Training.
Beti Bachao Beti Padhao scheme	This is implemented in Kangra, Hamirpur Una, Solan, Sirmour, Shimla, Bilaspur and Mandi districts of Himachal Pradesh with the objective of preventing gender biased sex selective elimination.
Beti Hai Anmol Yojna	Under this scheme Post Birth Grant of ₹12,000 is provided to two girls only belonging to BPL families and scholarships are provided from 1 st class to graduation level ranging from ₹ 450 to ₹ 5,000 for their education.
Scheme for Adolescent Girls	This aims to support out of school Adolescent Girls of 11-14 years age to back to formal schooling or bridge learning, improving their nutritional and health status on the basis of 90:10 between Centre and State Government.
Pradhan Mantri Matru Vandana Yojna	This scheme provides $₹5,000$ incentive to the pregnant women and lactating mothers in three installments.
Sashakat Mahila Yojna	This scheme covers 11-45 years females and focus on promotion of socio-economic empowerment of rural women by creating awareness about their right and facilitating institutional support for enabling them to realize their right and develop/utilize their full potential. One time seed money of ₹ 35,000 per SHG per development block is granted for income generating activities to make them self reliant and award money of ₹ 5,000 per girl child is granted to 5 topper girls each from 10 th and 12 th board examination basis from each district.
Rehabilitation Support to Minor Victims or Rape and Child Abuse & Objectification Background.	The objective of this scheme is to restore self-confidence and dignity of minor victim of rape and child abuse through intensive counseling, financial security, skill upgradation, rehabilitation and livelihood support. On confirmation of the crime, financial assistance of ₹7,500 per month is provided to the victim till the age of 21 years.

CHAPTER 14: RURAL DEVELOPMENT AND PANCHAYATI RAJ

The main objective of the Rural Development Department is to implement the poverty alleviation, employment generation and area development programmes in the rural areas of the State. The following State and Centrally Sponsored Developmental Schemes and programmes are being implemented in the State.

Programmes for Rural Development in Himachal Pradesh:

1. Deen Dayal Antyodaya National Rural Livelihood Mission (DAYNRLM):

This programme is one of the flagship programmes of Ministry of Rural Development (MORD), Government of India aiming to reduce poverty by enabling one from a poor household to access gainful employment and skilled wage employment opportunity resulting in sustainable livelihood. NRLM is being implemented across the State in 80 intensive blocks. It was launched in 2016.

The main features of this programme are as under:

- Self-employment by imparting area/need based trainings in different trades to SHGs through RSETIs,
- Women employment through providing opportunities for livelihood earnings of all rural households by giving them necessary trainings.
- Another source of livelihood for women is becoming Resource Women like Community Resource
 Persons (CRPs), Professional Resource Persons (PRPs), and performing rounds to make self-help
 group (SHG) and VOs. In Himachal Pradesh more than 23,531 women Self Help Groups (SHGs), 513
 Village Organizations (Vos) and 8 Cluster Level Federations (CLFs) have been formed. Under this
 programme women SHGs have been provided with financial assistance in term of Start-up Fund,
 Revolving Fund and Community Investment Fund

2. Mukhya Mantri 1 Bigha Scheme:

• Mukhya Mantri 1 Bigha Scheme, launched in the month of May 2020, is a convergence scheme between NRLM & MGNREGA. Any woman of a registered SHG with NRLM can avail the benefit of this scheme up to ₹1.00 lakh if she holds MGNERGA job card. Under this scheme 20,540 applications have been received of which 11,397 were sanctioned. On the basis of Sanctioned applications 2,779 works were started and 140 works completed with total expenditure of `4.20 crore. Under this, a woman or her family who owns a land up to one bigha (or 0.4 hectare) can raise a backyard kitchen garden by growing vegetables and fruits. It was launched in 2020 by HP government.

3. Deen Dyal Upadhaya- Gramin Kaushalya Yojna (DDU-GKY):

 Deen Dyal Upadhaya-Gramin Kaushalya Yojana is being implemented in the State through Rural Development Department and is the flagship scheme of MORD, GOI. The main aim of programme is to provide skills to rural youth, who are poor and provide them jobs having regular monthly wages at or above the minimum. It was launched in 2014

The Benefits under this Scheme are as below:

- It has been assured that 70 per cent of the trained candidates will get placements in various Sectors.
- Training and Hostel facility is given free of cost.
- Course duration varies from 3-12 months.

Candidates post placement tracking is done for one year.

4. Watershed Development Programme:

• With the objective to develop wasteland/ degraded lands, drought prone and desert areas and to restore the ecological balance by harnessing, conserving and developing natural resources, the integrated wastelands development is being implemented on watershed approach in the State. This programme is being implemented on the funding pattern of 90:10 between Centre and State.

5. Mukhaya Mantri Awaas Yojana (MMAY):

 The State Government had announced this scheme in the budget of 2016-17 for the first time for general category BPLs in the State (1.5 lakh rupees). The benefits of this scheme have been extended to all categories of BPLs from 2018-19. There is a planned budget provision in current year 2020-21 of `17.48 crore with which 998 houses of all categories have been proposed to be constructed in the State.

6. Saansad Adrash Gram Yojana (SAGY):

The main objective of the SAGY is to trigger processes which lead to holistic development of the
identified Gram Panchayats. To improve the standard of living and quality of life of all sections of
the population through improved basic amenities, higher productivity, enhanced human
development, better livelihood opportunities and reduced disparities, access to rights and
entitlements, wider social mobilization and enriched social capital.

7. Shyama Prasad Mukherjee Rurban Mission (SPMRM):

H.P. Shyama Prasad Mukherjee Rurban Mission (SPMRM) was launched by the Prime Minister on 21 February 2016 and the mission's objective is to develop 300 clusters in a period of five years by providing urban facilities in rural areas. The larger outcomes envisaged under this Mission are:-

- The clusters under the mission have been identified from potential locations (sub districts) listed by MoRD Govt, of India. Within these identified sub districts, the State has to identify contiguous villages to form a Rurban cluster.
- The cluster is selected based on decadal growth in rural population, decadal growth in non-farm activities, potential areas of economic growth, place of tourism and religious significance.
- Rurban cluster is a cluster of geographically contiguous villages with a population of about 25000 to 50000 in plain and coastal areas and a population of 5000 to 15000 in desert, hilly or tribal areas.173
- Under the mission, every Rurban cluster is to be developed as a project with 70 per cent of the
 project cost to be provided by convergence with the schemes of the other departments and 30 per
 cent of the project cost is provided as critical gap funding with Centre and State share in ratio
 90:10.
- Out of 300 clusters allocated by the Ministry, 6 clusters have been approved for the State of HP under National Rurban Mission (NRuM) in three phases of the mission.

PANCHAYTI RAJ

• At present there are **12 Zila Parishads, 81 Panchayat Samities and 3,615 Gram Panchayats** (including 389 newly created) constituted in this State.

Functions of Gram Panchayats:

• Gram Panchayats have been empowered to collect the land revenue from the landowners and right holders.

- The Gram Panchayats use the collected land revenue at their own level.
- Gram Panchayats have also been authorized to impose various taxes, fees and fines and also to borrow for creation of income generating assets.
- Gram Panchayats have also been authorized to grant permission for erection of mobile communication towers and to levy fee.
- Gram Panchayats have also been empowered to hear and decide the application for maintenance under section 125 of the Cr.P.C.1973 and can grant a maintenance allowance not exceeding `500 per month.
- The Cess of `1.00 per bottle of liquor sold in the rural area is collected and transferred to the Gram Panchayats for utilization in the developmental activities. It has been made mandatory that village level functionaries of Agriculture, Animal Husbandry, Primary Education, Forest, Health and Family Welfare, Horticulture, Irrigation and Public Health, Revenue and Welfare Departments shall attend the meetings of the Gram Sabha in whose jurisdiction they are posted.

Provisions relating to Panchayati Raj:

- The recommendations of 15th Finance Commission has been started in the year 2020-21. During this financial year `429.00 crore has been approved by Centre to State Government out of which `214.50 crore has been received by State Govt. This amount has been provided to Gram Panchyats (70 per cent), Panchayat Smiti (15 per cent) and Zila Parishad (15 per cent).
- Under National Gram Swaraj Abhiyan (RGSA), Ministry of Panchayti Raj (MoPR) has approved `126.69 crore of Annual Action Plan for the State, of which `22.09 crore has been released by MOPR to State. Out of total `24.54 crore (including State share), `15.74 crore has been released for the following activities/components:
- i) Capacity building and training of elected representatives and officials of PRIs.
- ii) Recurring cost on additional facilities and maintenance of four DPRCs Kangra, Mandi, Hamirpur and Solan.
- iii) Co-location of Common Service Centre (CSCs) with the GP.
- iv) Strengthening of Gram Sabha in PESA areas of distt. Lahaul &Spiti, Kinnaur and Pangi, Bharmaur of Chamba Distt.
- As per recommendation of State Finance Commission, `228.39 crore was provided to Panchayats for meeting committed liabilities and capital works.
- The Government is providing grant-inaid to PRIs for meeting the 175 expenditures on travelling and daily allowances of the elected representatives of PRIs.
- The State Govt. has provided facilities for staying in Government Rest Houses to the office bearer of Zila Parishad and Panchayat Samities while they are on official tour.
- Honorarium for tailoring teachers on contract basis has been enhanced from `6,300.00 per month
 to `6,800.00 per month w.e.f April, 2020.
- 7. Honorarium for panchayat chowkidars has been enhanced from `4800.00 per month to `5300.00 per month w.e.f April, 2020. Various applications have been introduced by the department whereby the general public can avail various online facilities relating to pariwar register, ration cards, marriage registration etc. Access to the accounts of the panchyats is available through PRIA soft application.

CHAPTER 15: HOUSING AND DEVELOPMENT

Housing:

- Government of Himachal Pradesh through Housing and Urban Development Authority (HIMUDA) is providing Houses, Flats and developing plots of various categories, so as to meet the housing demand of the people of various income groups. Of the outlay of `118.00 crore for the current financial year, an expenditure of `45.00 crore was incurred up to December 2020.
- During the current year there is a target to construct 227 flats, 13 houses and to develop 92 plots of different categories. Out of which construction work of 15 flats and 2 houses has been completed. Additionally, 36 plots have also been developed. Construction work for 56 flats, development work for 87 residential plots and 20 industrial plots will be completed by March 2021.
- HIMUDA proposes to develop new housing colonies in Dharamshala, Dehra, Sohala (Sirmaur),
 Rampur (Shimla) & commercial complex in Shimla. An estimated 1,007 plots, 1,076 flats and 2
 cottages would come up in these colonies. Planning of new housing colony in Shimla near airport is
 in progress. Construction work of Housing colonies at Flowerdale, Chhabrogti (basement flats),
 Dhrampur (Solan), Kamli road Parwanoo and Rajwari (Mandi) is in progress.

HIMUDA's Initiatives:

• In HIMUDA 6,78,364 Man days of wage employment is estimated to be generated during the year 2020-21 through construction of different works which are being executed by HIMUDA through private contractors. To reduce human interface and in order to bring more transparency, HIMUDA has moved towards e-governance and has digitized the record in the Head office. Now, HIMUDA website is dynamic with online web enabled services to facilitate online application for flats/houses/ plots and their allotments thereof.

Urban Development:

• Consequent upon the 74th constitutional amendment, the rights, powers and activities of the urban local bodies have increased manifold. There are 61 urban local bodies in Himachal Pradesh including Municipal Corporations at Shimla, Dharamshala, Solan, Mandi and Palampur. The Government is providing grantsin-aid every year to these local bodies to enable them to provide civic amenities to the general public. As per the recommendations of the State Finance Commission, `137.09 crore has been released to the ULBs so far and balance funds will be released during the current financial year. This includes development grant and gap filling grant between income and expenditure.

PROGRAMMES FOR URBAN DEVELOPMENT IN HIMACHAL PRADESH:

1. Deen Dayal Antyodaya Yojana-National Urban Livelihood Mission (DAY-NULM):

The main objective of NULM is to reduce poverty among the urban poor through the promotion of diversified and gainful self-employment and skill wage employment opportunities, resulting in an appreciable improvement in their livelihood on a sustainable basis, through building strong grass roots level institutions of the poor.

This scheme has following main components:

Employment through skill training and placement.

- Social Mobilization and Institution Development.
- Capacity Building and Training.
- Self-Employment Programme.
- Shelter for Urban Homeless.
- Support to Urban Street Vendors.
- Innovative and special Projects.

2. Central Finance Commission Grant:

- The 15th Finance Commission has recommended two types of grants to be released to Urban Local Bodies and Cantonment Boards.
- First is the Untied Grant (50 per cent) to be released unconditionally and the second is Tied Grant (50 per cent) subject to fulfillment of certain conditions as laid down in the 15th Finance Commission Report.
- There is a budget provision of `207.00 crore during the current financial year 2020- 21. The 1st installment of United Grant to the tune of `51.75 crore stands released to Urban Local Bodies and Cantonment Boards and the 1 st installment of Tied Grant amounting to `51.75 crore also stands released to ULBs and cantonment boards during the current financial year 2020-21. The 2 nd installments of both United and Tied Grants for the current financial year 2020-21 is yet to be released by the Govt. of India.

3. Atal Mission for Rejuvenation and Urban Transformation (AMRUT):

• Shimla and Kullu have been included under this mission. During the year 2018-19 funds amounting to `36.00 crore and during 2019-20 funds 178 amounting to `74.07 crore were released under this scheme. During the current financial year there is a budget provision of `55.00 crore as Centre and State share under this scheme against which funds amounting to `66.26 crore have been released. Out of 75 projects, 36 projects have been completed.

4. Smart City Mission (SCM):

• Smart City Mission has been launched in June, 2015. Municipal Corporation, Dharamshala has been approved by Govt. of India under the mission with a project cost of `2109.69 crore. Special purpose vehicle (SPV) for Dharamshala Smart City Ltd. has been registered under company Act, 2013. During the financial year 2017-18, Municipal Corporation, Shimla has also been selected under Smart City Mission by Govt. of India with a project cost of `2905.97 crore. The Govt. of Himachal Pradesh has notified the SPV for the same. During the current finance year there is a budget provision of `100 crore as Centre and State Share under this Mission and funds amounting to `117.00 crore stand released so far under this scheme. Out of a total of 74 projects in DSCL, 18 have been completed and 29 more are initiated. In SSCL, out of 53 projects, 28 most do-able projects have been identified. These are further bifurcated into 172 components, out of which 9 components have been completed and for 56 components, work is in progress.

5. Swachh Bharat Mission (Urban):

Swachh Bharat Mission (Urban) is a flagship Programme of Government of India and being
implemented in all statutory towns by Ministry of Housing Affairs, Government of India. The main
aim of Swachh Bharat Mission is to make cities/towns open defecation free and provide a healthy
and livable environment to all. Following actions/ progress has been made under the Mission:- i.
Funds disbursed to ULBs for construction of individual household toilets and Community/Public
toilets for providing adequate toilet facilities in the towns. Till date more than 6,606 individual

toilets for the households not having toilet facilities, have been constructed under the mission and 275 Community & 1,208 public toilet seats have been installed newly or renovated. ii. For Awareness, Various IEC activities are being conducted regularly in the State to make general public aware through Swachhta pakhwada, hordings/ banners, nukkadnataks, print & electronic media etc. For the current financial year, there is a budget provision of `5.00 crore as Centre and State share for implementation of this scheme.

6. Construction of Parking:

• To solve the parking problems in the urban areas of the Pradesh `5.50 crore has been provided in the budget during the current financial year, out of which `4.65 crore stands released to 5 Urban Local Bodies so far for the construction of Parking Places.

7. Development of Parks:

• For construction of parks in Urban Local Bodies in phased manner `5.50 crore has been provided in the budget during the current financial year. The funds under this scheme are released in the ratio of 60:40 (i.e.) 60 per cent is provided by the Govt. and 40 per cent by the concerned (ULBs).

8. Atal Shreth Shahar Yojana:

• In the budget speech for the year 2020-21 the Hon'ble Chief Minister Himachal Pradesh has enlarged the scope of "Atal Shreth Shahar Yojana" to cover top three Municipal Councils and top three Nagar Panchayat to complete for Puruskar in which each Municipal Council and Nagar Panchayat will be ranked for prize money as 1st, 2nd & 3rd. The prize money for Municipal Councils given is `1.00 crore, `75.00 lakh, `50.00 lakh respectively and for Nager Panchayats the prize money given is `75.00 lakh, `50.00 lakh and `25.00 lakh, respectively. The best performing Urban Local Bodies are felicitated with Atal Shreth Shahar Puruskar by the Hon'ble Chief Minister on 25th December of every year on the birth anniversary of the Late Sh.Atal Bihari Vajpayee.

9. Mukhya Mantri Shahri Ajeevika- Guarantee Yojna:

• The Government of Himachal Pradesh keeping in view the present scenario of covid-19 pandemic, has notified scheme known as Mukhya Mantri Shahri Ajeevika Guarantee Yojna (MMSAGY) on 16.05.2020 to enhance livelihood security in urban areas by providing 120 days of guaranteed wage employment to every household in the financial year 2020-21. All adult members of the household who register under this scheme will be eligible to work. Local residents of the ULB residing within the jurisdiction of the ULB either in their own house or on rent are eligible. Household will comprise of husband, wife and their minor children. However, only adult members of households shall be eligible to work. The upper age limit for providing work shall be 65 years. The Urban Development Department has developed online portal for Mukhya Mantri Shahri Ajeevika Guarantee Yojna (MMSAGY). The beneficiary can register themselves without visiting municipality office. Under this scheme 4,693 beneficiary have been registered and 2,551 beneficiaries have been given wage employment under this scheme. The total wage expenditure amounting to `288.54 lakh has been incurred till December, 2020.180.

10. Town and Country Planning:

 To ensure functional, economical, sustainable and aesthetical living environment through planned, equitable and regulated development, ensuring balanced use of scarce land resources, in view of demographic and socioeconomic factors, preservation of environment, heritage and rational use of precious land resources by their sustainable development through community participation, the Himachal Pradesh Town and Country Planning Act, 1977 has been enforced in 55 Planning Areas

(1.60% of the total geographical area of the State) and 35 Special Area (2.06% of the total geographical area of the State).

CHAPTER 16: INFORMATION AND SCIENCE AND TECHNOLOGY

HIMSWAN:

- Under National e-Governance Plan (NeGP), Department of Information Technology, Himachal Pradesh (DIT-HP) created secure network called HIMSWAN (Himachal Statewide Area Network).
- HIMSWAN provides secured network connectivity to all State Government Departments till block level and provides efficient electronic delivery of G2G (Government to Government), G2C (Government to Citizen) and G2B (Government to Business) services. HIMSWAN was set-up in February 2008 and now 2,072 Government Offices across the State are connected through HIMSWAN network. Considering the growing demand for bandwidth due to video conferencing used in offices especially in COVID times, HIMSWAN is being revamped to provide high speed connectivity using state-of -the-art technologies with stringent SLA's Network downtime, voice data and video services. HIMSWAN has played a pivotal role during COVID-19 pandemic. Several Government meetings with field functionaries were held virtually using HIMSWAN.

Himachal Pradesh State Data Centre:

• To keep the Government applications / websites running in the event of a power outage, natural disaster or any other disruption, a disaster recovery (DR) site of HP State Data Centre has been setup for HPSDC at Delhi in October 2020. During financial year 2020-21, 19 new applications /websites have been hosted in HPSDC cloud, after successful security audit closure.

Himachal Online Seva:

• Portal During this financial year, the Department has added 10 new services in Himachal Online Seva portal for online delivery. Out of these 3 are of Revenue Department and 7 are under the Ease of Doing Business (EoDB) program. Now, 65 online services of various departments including Revenue, Women & Child Development, Panchayati Raj, Rural Development, Urban Development etc. are being provided through this portal. Before COVID-19 period, there were around 100 transactions per day on the portal. However, during COVID-19 lockdown and thereafter owing to massive IEC campaign and improvement in service delivery quality through online platform, the transactions an average have increased from 100 to 8500 per day.

e -Office:

e-Office is being implemented in various departments of the State to enable paper-less offices.
 During this year, 55 departments covering 2,474 officers / officials have started e-Office and 19,701 files have been created in e-Office. e-Office is also being implemented in HP State Secretariat in 16 Chapter184 a phased manner. Extensive trainings to the staff have been carried out, scanning of

old files record has commenced from 1st January, 2021 and thereafter branches of HP Secretariat will gradually shift to paperless mode.

CM Dashboard:

• The State Government has taken an initiative towards Good Governance by setting up the CM Dashboard with an aim of having up-todate information of schemes on a real time basis, till the grass root level to closely monitor their implementation and outcomes. The Dashboard provides a single ICT platform to cover all the Departments and all Deputy Commissioners in order to integrate all key State authorities on a single platform. Chief Minister Dashboard is being developed to aggregate information collected electronically from 8 various departments and displayed on real time manner on the Dashboard, in the first phase.

Mukyha Mantri Seva Sankalp Helpline @1100:

• 76,891 complaints and 8,244 demands/ suggestions have been registered in the MMSS helpline in this financial year till 22nd December 2020, out of which 47,130 (61%) complaints have been resolved to the satisfaction of the concerned citizens. Table-16.1 Total Departments 74 Complaints 76,891 Demand/Suggestions 8,244 Complaints Resolved 47,130

Integrated Command and Control Centre (ICCC):

 High-tech state-of-the-art Command and Control Centres are proposed to be setup in Shimla and Dharamshala with the aim to ensure convergence of various citizen services at one place using Information and Communication Technology (ITC) as a tool. ICCC would be utilized to capture data pertaining to various citizen centric services in real time manner and provide useful information to the public using One City One App, provide emergency as well as disaster management services to the citizen. Services to be included under ICCC project for the two cities would include One City one App, Solid Waste Management System, Water and Sewerage supervisory control and data acquisition (SCADA) integration, Smart Lighting system, Smart Parking system, Land slide Monitoring etc.

Bharat Net:

Bharat Net is an initiative of Government of India to provide broadband services to the Gram
Panchayats of the country. It aims to provide broadband connectivity especially in rural areas. It is
the world's largest rural connectivity scheme to be connected by the Optical Fibre network. Under
Phase II of BharatNet - 159 remote Gram Panchayats are being connected using VSAT links.
Material has been delivered in 154 locations out of which, VSAT have been installed at 114
locations and rest are under installation process.185

e- Cabinet:

• A paperless e-Cabinet System is being implemented. This will not just reduce the processing time of Cabinet notes but will also improve the security of the process.

IT Park:

 In order to promote IT Investments, 2 STPI Centres are being setup in the State. One STPI Centre is being setup in Shimla and the other Centre is being setup in Gaggal, Dharamshala. Land has been provided to HPKVN at IT Park Waknaghat for setting up of Centre of Excellence for skill enhancement of local youth.

Direct Benefit Transfer (DBT):

• The IT Department has identified 163 (Centre-76; State-87) schemes with concerned departments out of which DBT has been implemented in 60 schemes (Centre-31; State-29). As per guidelines of Department of Expenditure, Ministry of Finance, the DBT for all the schemes is to be routed through National Automated Clearing House (NACH). Out of the 60 DBT schemes, 16 (Centre-1; State-15) have been converted to NACH platform during this financial year. Further, as per directions of Meity, GoI, the notifications under section 7 of Aadhaar Act 2016 are to be issued for enabling Direct Benefit Transfer (DBT) for different identified schemes. During the current financial year, an amount of `1,317 crore has been transferred through DBT to 12.47 lakh beneficiaries under 45 schemes.

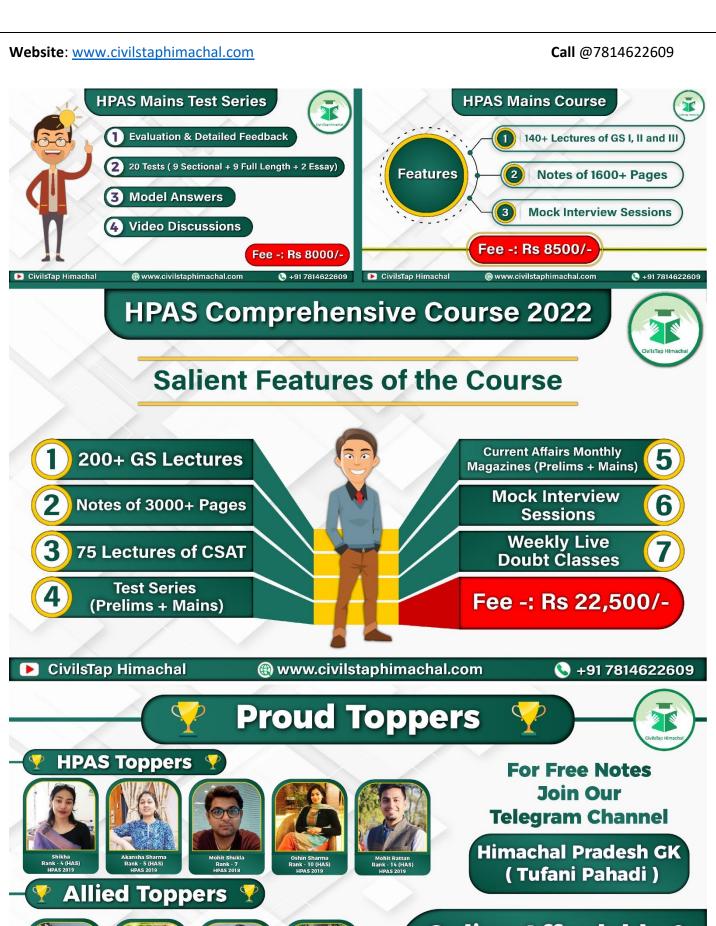
Lok Mitra Kendra (LMK) Policy:

State Government has issued new Lok Mitra Kendra (LMK) policy on 28th July, 2020 which will help
in providing online services to citizens and provide self-employment to the local youth at the
Panchayat level. After the notification of new policy, 127 new Lok Mitra Kendras have been added
in the State to increase the reach of online services through Himachal Online Seva portal to
common citizen.

RoW Policy:

- Based on Indian Telegraph Right of Way Rules 2016 of Government of India, Draft Right of Way
 (RoW) Policy has been prepared to attract investment and to improve telecom infrastructure in the
 State. The policy will be notified soon after cabinet approval. 16.14 New Initiatives Information and
 Communications Technology (ICT) played a vital role during the pandemic, specifically in the
 following three areas:
- Reducing footfall in the Government Offices by providing online services to the citizens
- Facilitating the concept of Work from home for the Government officers/ officials
- Providing guidelines in application and implementation of IT tools issued by State Disaster
 Management Authority from time to time.

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